

VERSAILLES MUNICIPAL UTILITIES
CUSTOMER INFORMATION



Versailles Municipal Building
196 South Main Street
P.O. Box 625
Versailles, Kentucky 40383
(859) 873-5436
www.versaillesky.com



Monday - Thursday 8:00am - 5:00pm
Friday 8:00am - 12:00pm

WATER AND SEWER UTILITY BILLS

All utility bills are mailed to customers at the beginning of each month. If you fail to receive a bill by the 5th day of any month, please contact our office. Failure to receive a bill does not relieve the customer of any payment, obligations, or applicable charges.

Bills are due on the 15th of each month. Late penalties are assessed on outstanding balances on the 16th of each month. If not paid by the 25th of each month, then an additional \$40.00 fee is applied and service may be disconnected. In the event service is discontinued, it will not be turned back on until payment is made in full, including any additional fees and penalties.

Payments can be made in any of the following ways:

- ◆ **IN PERSON** at 196 South Main Street during normal business hours listed above
- ◆ **BY MAIL** to the street address or PO box listed above
- ◆ **DRIVE UP DEPOSIT BOXES** located in front of the Versailles Municipal Building on South Main Street or in the rear parking lot, off of Morgan Street. These boxes may be used 24/7 for any payment to Versailles Municipal Utilities or the City of Versailles.
- ◆ **AUTOMATIC BANK DRAFT** in which your bill is automatically debited from your checking account each month - an easy and convenient way to pay your utility bill. You may come in or visit our website to sign up for bank draft!

Versailles Municipal Utilities charges \$30.00 for all returned checks or returned ACH payments.

RATES EFFECTIVE AUGUST 1, 2025					
	WATER RATES			SEWER RATES	
	INSIDE CITY LIMITS	OUTSIDE CITY LIMITS		INSIDE CITY LIMITS	OUTSIDE CITY LIMITS
BILLED IN GALLONS					
MINIMUM BILL (INCLUDES FIRST 1,000 GALLONS)	\$ 9.31	\$ 11.30		\$ 14.87	\$ 19.13
<i>Per 1,000 gallons:</i>					
1,000 - 150,000 GALLONS	\$ 5.06	\$ 5.98		\$ 8.05	\$ 11.09
NEXT 850,000 GALLONS	\$ 4.90	\$ 5.65		\$ 7.19	\$ 9.76
OVER 1,000,000 GALLONS	\$ 4.87	\$ 5.52		\$ 7.07	\$ 9.73
KENTUCKY RIVER FEE	\$ 0.26	\$ 0.26			

PLEASE REMEMBER **NOT TO FLUSH** TISSUES, PAPER TOWELS, SANITIZING WIPES & "FLUSHABLE" WIPES.
BECAUSE THEY DO NOT BREAKDOWN, FLUSHING THESE ALTERNATIVE OPTIONS CAUSE MAJOR ISSUES FOR YOUR LOCAL
WASTEWATER PLANT AND CAN CAUSE SEWER WATER TO BACK UP INTO YOUR HOMES



GARBAGE AND RECYCLING SERVICE

Residents **INSIDE** the City Limits:

Versailles City Ordinance requires that all addresses inside the city limits receive garbage service. Rumpke is the exclusive residential trash provider for the City of Versailles.

CURRENT RATES	
<i>Per month:</i>	
Residential Garbage & Curbside Recycling	\$ 17.00
Optional Trash Cart Rental Fee	\$ 3.00

There is no need for City residents to contact Rumpke to sign up for service. When you sign up for water and sewer service, it is automatically added to your monthly utility bill.

To sign up for a trash cart or for any garbage service related questions, contact Rumpke at 1-800-828-8171.

For commercial customers, garbage and recycling service is offered by Rumpke, as well as other companies.

Residents **OUTSIDE** the City Limits:

County residents outside of the Versailles city limits also receive garbage and trash service from Rumpke but it is billed separately. To sign up for service, please contact Rumpke at 1-800-828-8171.

OTHER SERVICES FOR CITY RESIDENTS

TREE LIMB PICKUP - The City will collect and chip tree limbs that are set out by the property owner. Tree limbs may not be over seven feet long, less than one inch or more than six inches in diameter, and should be placed neatly at the curb with the cut end toward the street. We are not able to chip grass, weeds, ornamental grass, any bushes (included rose), root balls, vines, stumps, small sticks, or any other brush. These items should be placed in heavy garbage bags or trash cans for pickup by Rumpke on your normal trash day.

SEASONAL LEAF COLLECTION - The City of Versailles provides seasonal leaf vacuum service. During the months of October, November, and December, the City's leaf machines will pick up loose leaves from the curb. Due to the high volume of leaves during this time, there are no certain days or times that we pick up specific areas. Leaves will not be picked up if they are mixed with grass, dirt, walnuts, hedge apples or any other bush.

IMPORTANT PHONE NUMBERS	
Columbia Gas Company	859-288-0200
Kentucky Utilities	800-981-0600
Metronet	859-785-1107
Rumpke	800-828-8171
Spectrum	859-874-2389
Versailles Fire Department	859-873-5829
Versailles Municipal Utilities	859-873-5436
Versailles Police Department	859-873-3126
Windstream	859-347-1991
Woodford County Clerk	859-873-3421
Woodford County Fire Department	859-873-4100
Woodford County Food Pantry	859-873-4848
Woodford County Health Department	859-873-4541
Woodford County Public Schools	859-873-4701
Woodford County Solid Waste/Recycling	859-873-0878



Visit woodfordalerts.com to sign up for the community emergency notification system for Versailles, Midway, and Woodford County.