

VERSAILLES MUNICIPAL UTILITIES CUSTOMER INFORMATION

Versailles Municipal Utilities
P.O. Box 625
196 South Main
Versailles KY 40383

Phone: (859) 873-5437

Visit us at our new Website @ <https://versailles.ky.gov>

Office Hours: Monday-Friday 8:00 am-4:00 pm

All Water and Sewer Bills are mailed to customers at the beginning of each month.

If you fail to receive a bill by the 5th day of any month, please call our office.

(Bills are due on the 15th of each month)

Service is discontinued on the 25th of each month if bill is not paid.

Effective August 1st, 2019 the City's water and sewer rates are as follows:

INSIDE CITY WATER

Minimum Bill: **\$8.27**

(Includes 1,000 gallons)

Per 1,000 gallons:

1,000-150,000 gal. @ **4.50**

Next 850,000 gal. @ **4.35**

All Over 1,000,000 gal. @ **4.32**

On all water purchased:

KY River Fee: .26 per thousand gallons

OUTSIDE CITY WATER

Minimum Bill: **\$9.94**

(Includes 1,000 gallons)

Per 1,000 gallons:

1,000-150,000 gal. @ **5.26**

Next 850,000 gal. @ **4.97**

All Over 1,000,000 gal. @ **4.85**

On all water purchased:

KY River Fee: .26 per thousand gallons

INSIDE CITY SEWER

Minimum Bill: **\$13.48**

(includes 1,000 gallons)

Based on Water Used, Per 1,000 Gallons:

1,000-150,000 gal. @ **7.30**

Next 850,000 gal. @ **6.52**

All Over 1,000,000 gal. @ **6.41**

OUTSIDE CITY SEWER

Minimum Bill: **\$17.18**

(includes 1,000 gallons)

Based on Water Used, Per 1,000 Gallons:

1,000-150,000 gal. @ **9.88**

Next 850,000 gal. @ **8.75**

All Over 1,000,000 gal. @ **8.74**

Customers who fail to pay their Versailles Municipal Utilities bill by the 25th day of the month in which it is due may have their water and sewer service discontinued. In the event service is discontinued, it will not be turned back on until payment in full and a **\$40.00 Processing Fee** are paid.

There is a **\$30.00 Fee** for **Returned Check**

For your convenience; we have two **DRIVE UP DEPOSIT BOXES**, which are located in the front of City Hall on Main Street and in the rear parking lot of City Hall. These boxes may be used 24 hours a day for all payments to the City of Versailles.

We also offer **AUTOMATIC BANK DRAFT**. This service, in which your bill amount is automatically debited from your checking account each month, is an easy and convenient way to pay your utility bill. You may come in and sign up or call our office and we will be glad to send you the application and information.



Leaf Pick Up

Leaves and grass shall be placed in bags between sidewalk and curb and shall be free of all other trash. During the months of October, November and December, the City's leaf machines will pick up loose leaves from the curb. Due to the high volume of leaves during this time, there are no certain days or times that we pick-up specific areas.

COUNTY RESIDENTS:

County residents receive garbage and trash service from **Rumpke**. Their phone number is **(877) 786-7537**.
Central Kentucky Hauling: (859-225-2521)

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OTHER UTILITY COMPANY INFORMATION

**Columbia Gas Co.
2001 Mercer Road
Lexington KY 40511**

288-0200

**Kentucky Utilities 1-800-981-0600
250 Crossfield Drive
Versailles KY 40383**

Windstream Telephone 1-800-347-1991

**Time Warner Cable 1-866-725-0919
304 Crossfield Dr., Suite E**

"Call Before You Dig" 1-800-752-6007

Woodford Co. Recycling 859-873-0878

Inside City limit customers:

City Ordinances require all addresses in the city receive garbage services. Central Kentucky Hauling is the exclusive residential trash provider in Versailles. Residential garbage is \$9.75 per month, plus an optional \$2.25 cart Rental fee.

Service to commercial customers is offered by Central Kentucky Hauling as well as other companies.

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